



## Safeguarding – Information for Parents

### Reporting safeguarding concerns

In our schools, we have a team of Designated Safeguarding Leads (DSL's), who you can contact if you have any safeguarding concerns. If you have general concerns or questions relating to on-line learning about your child please contact their class teacher in the first instance, however if you have significant safeguarding concerns, please do not hesitate to contact a member of the safeguarding team via the school office (emails are checked regularly throughout the day). Keep the message simple, e.g. 'I have a safeguarding concern that I'd like to discuss with Mrs Hopkins, please.' The DSL you have requested, will be informed and they will contact you.

### Key DSL Contacts

**Croxton Kerrial:** Julie Hopkins, Amanda Scott, Elicia Wilson

**Redmile:** Julie, Hopkins, Alison Longden, Nicola Copeland

**Waltham-on-the-Wolds:** Julie Hopkins, Hollie Geeson, Denise Garnett, Sian Morris (Pre- School)

**Wymondham:** Julie Hopkins, Amanda Scott

### Urgent concerns

**Immediate safeguarding concerns - First Response Children's Duty 0116 3050005**

[childrensduty@leics.gov.uk](mailto:childrensduty@leics.gov.uk)

**Phone 999 if a crime is being committed or a child is in immediate danger.**

Contact Leicestershire police on 101 if you think a crime is being committed but there is no immediate danger.

### Support for Parents – Important Contacts

We are aware that school is often a first port of call for parents and that this support is physically limited by the current school closure due to Covid19. During this time please access support directly from the services detailed below as special arrangements have been made to support those in need during the lockdown:

- ❖ Children and Family wellbeing service – **0116 3058727 Leicestershire Helpline**
- ❖ Any adult experiencing domestic abuse can contact the following national helpline 24-hours a day, 7 days a week: 0808 2000 247 <https://www.nationaldahelpline.org.uk/>
- ❖ **Samaritans** [www.samaritans.org](http://www.samaritans.org) 24 hour confidential listening and support for anyone who needs it. Phone 116 123 (24 hours)
- ❖ If you're an adult and live in Leicestershire, mental health crisis support is available:
  - Telephone the free helpline: 0808 800 3302, 24 hours a day. Your call is confidential.
  - Email [Leicestershire.Helpline@turning-point.co.uk](mailto:Leicestershire.Helpline@turning-point.co.uk) for a call back.