



# Authorised ICT Acceptable Use Policy (Staff, Governors, Student teachers and Volunteers)

*"Teach children how they should live, and they will remember it all their lives." (Proverbs 22:6)*

## Why have an Authorised Acceptable Use Policy?

An Authorised Acceptable Use Policy is about ensuring that you, as a member of staff/volunteer/School Governor at *Redmile C of E Primary School* can use the Internet, email and other technologies available at the school in a safe and secure way. The policy also extends to out of school facilities e.g. equipment, printers and consumables, Internet and email, managed learning environment and websites.

An Authorised Acceptable Use Policy also seeks to ensure that you are not knowingly subject to **identity theft** and therefore **fraud**. Also, that you **avoid cyber-bullying** and just as importantly, you **do not become a victim of abuse**. We have also banned certain sites which put the school network at risk.

Help us to help you keep safe.

Redmile C of E Primary School strongly believes in the educational value of I.C.T. and recognises its potential to support staff and volunteers in delivering and supporting the curriculum. Redmile C of E Primary School also believes that it has a responsibility to educate its pupils; teaching them the appropriate behaviours and critical thinking skills to enable them to remain both safe and legal when using the Internet and other related technologies. To this end, the expectation of Redmile C of E Primary School is that both staff and volunteers will play an active role in implementing school and departmental Internet safety policies through effective classroom practice.

Redmile C of E Primary School recognises that for staff and volunteers to effectively deliver and support the curriculum they must be able to make use of the ICT facilities of the School and have the opportunity to expand and develop the teaching material associated with their work. However, Redmile C of E Primary School Primary School expects that both staff and volunteers, will at all times, maintain an appropriate level of professional conduct in their own use of the School's ICT facilities.

Listed below are the terms of this agreement. Staff, School Governors and volunteers are expected to use the ICT facilities of the School in accordance with these terms. Violation of these terms is likely to result in disciplinary action in accordance with Leicestershire County Council/DLAT Disciplinary Procedures for Local Government Services Employees. Where the policy is breached by either volunteers or governors the School will seek advice and support from the Local Authority/DLAT in order to manage the situation in a fashion that safeguards the school population.

Please read this document carefully and sign and date it to indicate your acceptance of the terms herein.

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## 1. Equipment

### 1.1 School Computers

All computers and associated equipment are the property of Redmile C of E Primary School and must be used in accordance with this policy which adheres to the Computer Misuse Act 1990 and the Data Protection Act 1998 (see Glossary). The School and any other company or named individual, e.g. Primary World, assumes responsibility of maintenance of all hardware and software. Misuse of equipment includes, but is not limited, to the following:

- Modification or removal of software
- Unauthorised configuration changes
- Creation or uploading of computer viruses or other malware
- Deliberate deletion of files.
- The uploading of computer files to the School's network

Any of these actions reduces the availability and reliability of computer equipment, puts other users' data at risk and increases downtime caused by repairs, thus delaying other essential work such as upgrades or enhancements.

### 1.2 Laptop Computers

Laptop computers are issued to teaching staff and support staff as required. Laptops remain the property of Redmile C of E Primary School at all times, and their usage is subject to the following guidelines:

- The equipment remains the property of Redmile C of E Primary School at all times and must be returned to the School at the end of the lease agreement or contractual period.
- The equipment should only be used by the person who has signed the equipment out, **i.e. no friend or family member should have access to it as it is intended for school use only.**
- Laptops are encrypted and all passwords should be kept private to the user and administrator (at our school, this is the Executive Head teacher and Primary World.)
- Maintenance of the equipment is the responsibility of Redmile C of E Primary School, although any damage caused by deliberate misuse will be the responsibility of the user. All maintenance issues must be referred to the Executive Head teacher through the usual channels.
- All installed software **MUST** be covered by a valid license agreement held by Redmile C of E Primary School.

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- All software installation **MUST** be carried out by the IT technicians in accordance with the relevant license agreements.
- No software should be removed, uninstalled or disabled under any circumstances. Any software problems should be reported through the usual support channels.
- Antivirus software must be updated regularly. For laptop computers, it will be necessary to connect them to the School network to update the antivirus software. This should be done at least weekly.
- The user of the equipment is responsible for all personal files and data stored on the equipment. Backup of the data is the responsibility of the user. It is strongly recommended that all data is regularly backed up, either to a CDRW disk, a memory stick and/or to the Redmile C of E Primary School network. Where removable media is used, the user must ensure that these mediums have not been used to download materials that are at risk of damaging the network. It is recommended that the school's facility to transfer files is used.
- The user of the equipment must not encrypt any files or data which may be used by other users (present or future).
- Redmile C of E Primary School cannot be held responsible for loss of data in the event of either a hardware or software failure or user error.
- From time to time, it may be necessary for the IT technicians to perform software updates and maintenance for which the equipment must be made available in School when reasonably requested.

### **1.3 Use of Removable Storage Media**

Whilst staff may use CD disks or flash memory devices to transfer files between home and school, Redmile C of E Primary School cannot guarantee the correct operation of any removable media or the integrity of any data stored on it. It should be noted that rewriteable CDs in particular are neither robust nor reliable, and should not be used as the sole means of storage for important files. Redmile C of E Primary School cannot guarantee the correct operation of flash memory devices on the system, although every effort is made to ensure that this facility is available. Staff are advised to consider use of EasyMail or Redmile VLE services for file transfer between school and home where possible.

An encrypted Data Stick will be provided for all teachers to use in order to protect all information about pupils and staff. Data held on any other portable device should be transferred to the encrypted Data Stick to ensure maximum security.

### **1.4 Printers and Consumables**

Printers are provided across the School for educational or work-related use only. All printer usage can be monitored and recorded.

- Always print on a black & white printer (default setting) unless colour is absolutely essential.

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- Proof-read your document on-screen and use the 'Print-Preview' facility to check the layout before printing.
- Do not print unnecessarily or waste ink or paper.
- Avoid printing directly from the Internet where possible. Internet pages are often not suitably formatted for printing and may cause wastage of paper and other consumables.

## 1.5 Data Security and Retention

All data stored on the Redmile C of E Primary School network is backed up daily and backups are stored for up to at least two weeks<sup>1</sup>. If you should accidentally delete a file or files in your folder or shared area, please inform the IT coordinator immediately so that it can be recovered. Generally, it is not possible to recover files that were deleted more than 2 weeks previously.

## 2. Internet and Email

### 2.1 Content Filtering

Redmile C of E Primary School provides Internet filtering, designed to remove controversial, offensive or illegal content. However, it is impossible to guarantee that all controversial material is filtered. If you discover any websites containing inappropriate or offensive content, please report these to the Executive Head teacher so that they can be filtered.

### 2.2 Acceptable use of the Internet

Use of the Internet should be in accordance with the following guidelines:

- Transmission of any material in violation of any United Kingdom or other national laws is prohibited. This includes, but is not limited to, copyrighted material, threatening or obscene material or material protected by trade laws.
- Only access suitable material – Using the Internet to obtain, download, send, print, display or otherwise transmit or gain access to materials which are unlawful, obscene or abusive is not permitted.
- Respect the work and ownership rights of people outside the School. This includes abiding by copyright laws.
- Do not access Internet chat sites. These represent a significant security threat to the School's network. Staff are advised not to engage in social networking with parents or pupils as per our Child Protection and Safeguarding Policy.

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<sup>1</sup> The duration of data being stored on the school network is an issue that the school ICT Co-ordinator/Network Managers will need to decide upon in conjunction with the Headteacher and other members of the school leadership team.

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- The use of online gaming sites is prohibited. These consume valuable network resources that may adversely affect the performance of the system.
- Do not print out pages directly from a website. Web pages are often not suitably formatted for printing and this may cause significant wastage of paper. If you wish to use content from websites, consider using the copy and paste facility to move it into another application, copyright permitting.
- Do not attempt to download or install software from the Internet. Primary Worlds assumes responsibility for all software upgrades and installations.
- Staff are reminded that ALL Internet access is logged and actively monitored and traceable.

### 2.3 Email

Staff are provided with an email address by the administrator at Redmile C of E Primary School. This may be used for any legitimate educational or work-related activity. Staff should use the email in accordance with the following guidelines (as set within GDPR restrictions) and are reminded that the School retains the right to monitor email communications at any time if this is deemed necessary.

The sending or receiving of messages which contain any inappropriate material is strictly forbidden. This material includes, but is not limited to, pornography, unethical or illegal requests, racism, sexism, inappropriate language, or any other use which may be likely to cause offence. Disciplinary action will be taken in all cases.

- Messages relating to, or in support of any illegal activities may be reported to the authorities.
- Whilst it is possible to attach files to an email message, staff are advised that that email is not generally suited to transferring large files. Whilst there are no hard and fast rules regarding file sizes that can be attached to an email message, files exceeding approximately 5MByte in size are generally considered to be excessively large and staff should consider using other methods to transfer such files.
- Do not download or open file attachments unless you are certain of both their content and origin. File attachments may contain viruses or other forms of malware that may cause loss of data or damage to the School network.
- Staff should not send personally identifiable information by email, as it is not a secure medium, e.g. a child's name.
- Staff should not send or receive emails to any pupil (past or present), except via the whole school teacher email address which is used for practise-email purposes in school only. Any work, for example, that the teacher requires emailing from a pupil at home, should be sent

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to the office email address: [info@redmile.leics.sch.uk](mailto:info@redmile.leics.sch.uk). Office staff will then forward it on to the relevant teacher.

- Staff should not give out their personal email addresses to parents or pupils. Any communication should be received via the school office address as mentioned above and the office staff or Executive Head teacher will then forward it on as appropriate.

### 3. External Services [if applicable]

Redmile C of E Primary School provides a number of services that are accessible externally, using any computer with an Internet connection. These should be used strictly for educational or work-related activities only and in accordance with the following guidelines:

#### 3.1 Teams

Teams provides remote access to files and resources stored on the online network, via the Internet. This service is provided to staff for the purposes of file transfer and communication with peers within our school and across the DLAT.

The use of Teams is subject to the following guidelines:

- Teams is provided for use of Redmile C of E Primary School staff and authorised users by the DLAT. Access by any other party is strictly prohibited.
- By using Teams, you signify that you are an employee of the DLAT and that you have been authorised to use the system by the relevant School authority.
- Observe security guidelines at all times. Never reveal your password to anyone.
- All files must be virus checked before being transferred via Teams.

Staff using their own facilities at home should abide by the principles and practices on safe and secure Internet practice and use of email, as set out in this policy.

### 4.0 Privacy and Data Protection

#### 4.1 Passwords

- Never reveal your password to anyone else or ask others for their password.
- When choosing a password, choose a word or phrase that you can easily remember, but not something which can be used to identify you, such as your name or address. Generally, longer passwords are better than short passwords. It is advisable to use a 'strong' password. A strong password is one which contains a combination of upper and lower-case letters, numbers and other punctuation characters. You can substitute numbers and letters for other characters that look similar, such as '3' for 'E', '1' for 'l' or

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'@' for 'O', '!' for '1' etc. This will help to make your password much more difficult to guess. Remember that passwords are case-sensitive.

- If you forget your password, please request that it be reset via the IT coordinator or the Executive Head teacher.
- If you believe that a pupil or other staff may have discovered your password, then change it *immediately*.

## 4.2 Security

- Never attempt to access files or programs to which you have not been granted authorisation. Attempting to bypass security barriers may breach data protection regulations and such attempts will be considered as hack attacks and will be subject to disciplinary action.
- You should report any security concerns immediately to the Executive Head teacher
- Any user identified as a security risk will be denied access to the system and subject to disciplinary action in accordance with Leicestershire County Council/DLAT Disciplinary Procedures for Local Government Services Employees.

## 5.0 Management and Information Systems [not applicable]

## 6.0 Mobile Technologies

For reasons of professional conduct, safety and security, staff, governors and volunteers should not use their mobile phone or any other technology in a manner that is likely to bring the school into disrepute or risk the welfare or learning opportunities of a child or young person.

The development of mobile technology is such that mobile phones and other similar devices connected to mobile networks have enhanced features which include: picture messaging; mobile access to the Internet; entertainment in the form of video streaming and downloadable video clips from films, sporting events, music and games etc. The capabilities of mobile phones also means that adults working within the school environment may be sent inappropriate images or videos, or be encouraged to send back images or video of themselves using integrated cameras.

It is also means, that lessons and other learning opportunities (such as playtimes and lunch time, for example) may be disrupted by adults using personal devices for messaging or other purposes, which is highly inappropriate, as is the ringing or sound made when messages are being received.

In order to reduce the opportunity for those behaviours that could possibly cause upset, **it is a requirement** that staff, governors and volunteers working with children and young people within the school setting:

- **limit their use of personal mobile technologies to *necessary* communication only during specified breaks during the school day: at Redmile C of E Primary School this refers to the LUNCH BREAK only\***

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- \*Exceptions to this are midday supervisors and staff on lunch duty who **SHOULD NOT** use personal mobile technologies during the lunch break at all
- Ensure that any emergency call to you should be made via the school office on 01949 842429
- Understand that personal technologies **must not** be used to take photographs or videos of school-related activities, unless you have prior permission from the Executive Head teacher for an exceptional circumstance (e.g. a school trip and the school camera fails; if this happened, all images must be transferred on to the school hard drive immediately upon return to school and erased from personal device with a witness to observe)
- Understand that personal mobile technologies **MUST BE SET TO SILENT** during the working day and should not be heard making any noise at all in any area of the school premises; this includes in classrooms, corridors, playgrounds, kitchen and offices
- Take action if you are sent inappropriate material, e.g. images or videos, and **report it immediately**
- Understand that the school will accept no responsibility for any loss or damage to personal mobile technologies and that the school will not tolerate any time used to fix or retrieve any such item during the working day

Any violation of the above requirements, will be subject to disciplinary action.

## 7.0 Support Services

- All ICT hardware and software maintenance and support requests should be reported to the Executive Head teacher and written in to the 'IT Sick Book.' The office staff will then contact the IT technicians via email or phone call.

Redmile C of E Primary School will make every effort to ensure that all technical or operational problems are resolved within a reasonable time.

### 7.1 Software Installation

The IT coordinator *assumes* responsibility for all software installation and upgrades. Staff may request the installation of new software packages onto the network, but this will be subject to the following:

- A minimum of *one week notice* is required for packaging and installation of new software.
- Software cannot be installed on the School's network without a valid license agreement. This must be supplied with the software package.
- Please check the licensing terms of the software package carefully to ensure that it is suitable for use on the School network. If you are unsure, please ask the IT coordinator for assistance or contact the software supplier. A relevant and valid license agreement document will be required before any software packages can be installed.

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- All software installation media and license agreements are held centrally within the School to aid in license tracking and auditing. Installation media cannot normally be released except by special agreement.
- When purchasing new software for use on the School network, please check its suitability, compatibility and licensing terms with the IT coordinator or IT technicians. Purchase orders for new software will normally be authorised only with the agreement of the Executive Head teacher.

## 7.2 Service Availability

Whilst every effort is made to ensure that the systems, both hardware and software are working correctly, the School will not be responsible for any damages or loss incurred as a result of system faults, malfunctions or routine maintenance. These damages include loss of data as a result of delay, non-deliveries, mis-deliveries or service interruptions caused by the system or elements of the system, or staff errors or omissions. Use of any information obtained via the School ICT system is at your own risk. Redmile CofE Primary School specifically denies any responsibility for the accuracy of information obtained whilst using the ICT systems.

## Glossary

- Computer Misuse Act

The Computer Misuse Act makes it an offence for anyone to have:-

- Unauthorised access to computer material e.g. if you find or guess another user's password and use it.
- Unauthorised access to deliberately commit an unlawful act e.g. if you guess another user's password and access their learning account without permission
- Unauthorised changes to computer material e.g. if you change the desk-top set up on your computer or introduce a virus deliberately to the school's network system.

- Data Protection Act 1998

The Data Protection Act ensures that information held about you is used for specific purposes only. These rules apply to everyone in the school.

The Act covers the collection, storing, editing, retrieving, disclosure, archiving and destruction of data held about individuals in the school. The Act not only applies to paper files it also applies to electronic files.

The Principles of the Act state that data must be:

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- Fairly and lawfully processed
  - Processed for limited purposes
  - Adequate, relevant and not excessive
  - Accurate and up to date
  - Kept no longer than necessary
  - Processed in accordance with data subject's rights
  - Secure
  - Not transferred to other countries without adequate protection
- RIPA – Regulation of Investigatory Powers Act 2002  
If a request for authorised access is made to the school they will provide the appropriate access to your ICT records and files. The Act legislates for using methods of surveillance and information gathering to help the prevention of crime, including terrorism. RIPA makes provision for:
    - the interception of communications
    - the acquisition and disclosure of data relating to communications
    - the carrying out of surveillance
    - the use of covert human intelligence sources
    - access to electronic data protected by encryption or passwordsIf a request for authorised access is made to the school, we will provide the appropriate access to your ICT records and files.

## REQUIRED SIGNATURE

The agreement of terms and conditions below should be given to the school office for filing.

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**Authorised ICT Acceptable Use Policy**  
**Terms and Conditions of Use**

**MEMBER OF STAFF/GOVERNOR/VOLUNTEER/STUDENT TEACHER**

I understand and agree to the provisions and conditions of this agreement.

I understand that any violations of the above provision may result in disciplinary action and revocation of privileges.

I also agree to report any misuse of the system to the Executive Head teacher.

I agree to use the Internet and electronic communications systems in compliance with the terms outlined in this document and understand that my Internet access and any electronic communications may be logged or monitored.

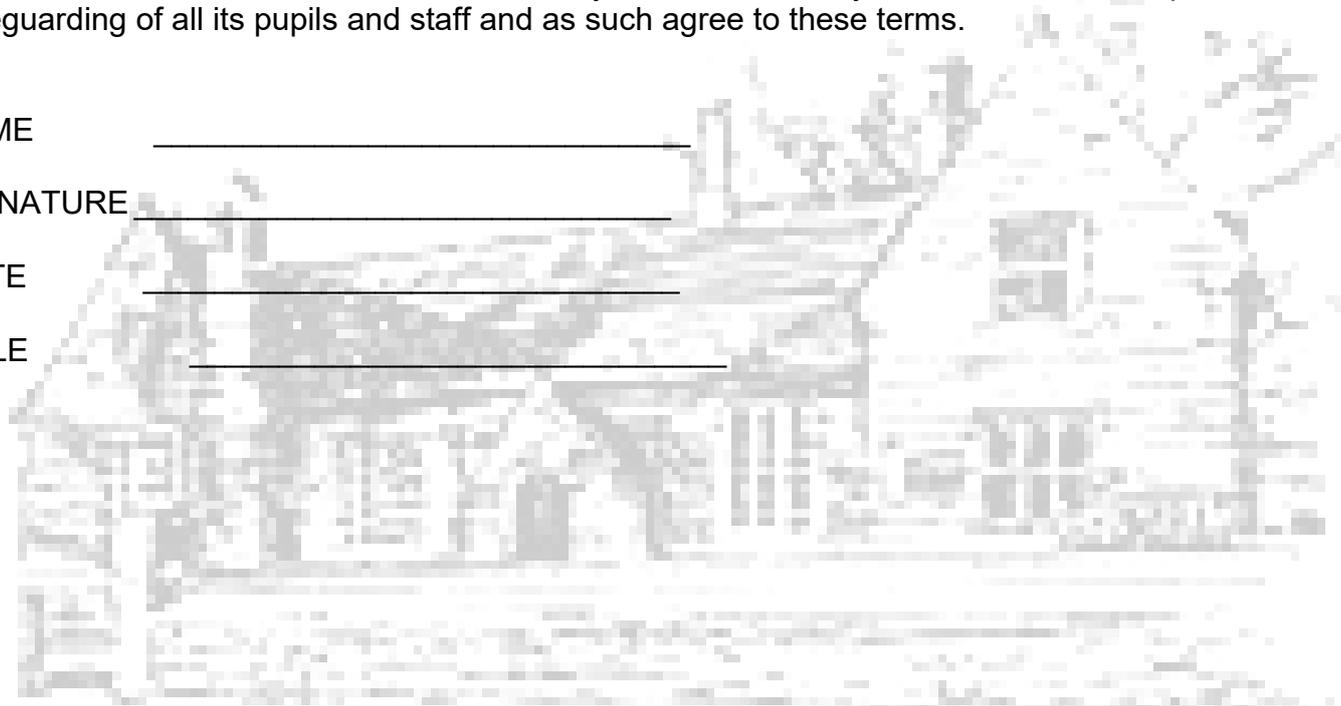
I understand that Redmile C of E Primary School is firmly committed to the protection and safeguarding of all its pupils and staff and as such agree to these terms.

NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

ROLE \_\_\_\_\_



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